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*Electricity Act 1994*

### RETAIL ELECTRICITY PRICES FOR CUSTOMERS ON STANDARD RETAIL CONTRACTS AND STANDARD LARGE CUSTOMER RETAIL CONTRACTS

Pursuant to the Certificate of Delegation from the Minister for Energy and Water Supply (dated 8 May 2012) and sections 90(2) and 90AB of the *Electricity Act 1994* (the Electricity Act), I hereby state that the Queensland Competition Authority (QCA) decided that, on and from 1 July 2012, the notified prices that a retail entity must charge its customers on a Standard Retail Contract or Standard Large Customer Retail Contract (also referred to as a Standard Retail Contract), subject to the provisions of sections 55, 90, 91 and 91A of the Electricity Act, are the applicable prices set out in the attached Tariff Schedule or, as the case may be, the prices obtained by applying the applicable methodology or process set out in the attached Tariff Schedule.

This Tariff Schedule does not apply to customers on a Standard Retail Contract supplied under Origin Energy Electricity Limited's Special Approval number SA02/11 (being customers on a Standard Retail Contract connected to Essential Energy's New South Wales network which extends into southern Queensland). Under the terms of the Special Approval, these customers will generally pay no more for electricity than other Queensland customers on a Standard Retail Contract of similar usage categories or classes.

The Tariff Schedule does not apply to customers in Energex Limited's distribution area who consume 100 megawatt hours (MWh) per annum or more, unless the customer is classified as residential. From 1 July 2012, non-residential customers in the Energex distribution area who consume 100 MWh per annum or more will not have access to notified prices.

The QCA was not delegated responsibility for determining the standard residential retail electricity tariff (Tariff 11). The Tariff 11 charges for 2012-13, and any related tariffs or conditions, shall be determined by the Minister for Energy and Water Supply.

As required by section 90AB(4) of the Electricity Act, I state that the notified prices are exclusive of the goods and services tax ('GST') payable under the *A New Tax System (Goods and Services Tax) Act 1999* (Cth) ('the GST Act').

In addition to the applicable tariff, a retail entity may charge a customer on a Standard Retail Contract an additional amount in accordance with a program or scheme for the purchase of electricity from renewable or environmentally-friendly sources (whether or not that additional amount is calculated on the basis of the customer's electricity consumption), but only if –

- (a) the customer voluntarily participates in such program or scheme;
- (b) the retail entity has obtained the customer's consent (as defined in the Electricity Industry Code) to charge the customer an additional amount (and whether such amount is inclusive or exclusive of GST), provided that if a customer is participating in such a program or scheme at 30 June 2012 the customer is taken to have provided explicit informed consent for the retail entity to charge the customer the additional amount payable under the program or scheme; and
- (c) the retail entity gives the customer prior written notice of any change to the additional amount payable under the program or scheme.

Dated this 31st day of May 2012.

**Brian Parmenter, Chairman**  
**Queensland Competition Authority**

## TARIFF SCHEDULE

**Note 1:** For the purposes of sections 55, 90, 91 and 91A of the Electricity Act, the tariffs and other retail fees and charges in this Tariff Schedule are exclusive of GST payable under the GST Act.

**Note 2:** This Tariff Schedule is structured in several Parts:

Parts 1 to 5 (inclusive) apply to customers on a Standard Retail Contract.

Part 6 applies to eligible customers on a Standard Retail Contract of Ergon Energy Queensland Pty Ltd. Eligible customers on a Standard Retail Contract of other retail entities may apply directly to the Department of Energy and Water Supply for relief from electricity charges if a drought declaration is in force – see Part 6 for more detail.

**Note 3:** To ensure the correct application of the tariffs set out in this Tariff Schedule, the retail entity and the customer must have regard to Part 4 (Application of Tariffs for Customers on Notified Prices – General).

**Note 4:** Any reference in this Tariff Schedule to a time is a reference to Eastern Standard Time.

**Note 5:** “NMI” means the National Metering Identifier and is applicable to the point at which a premises is connected to a distribution entity’s network.

**Note 6:** Only days that supply is connected are to be counted for billing of charges.

**Note 7:** Unless otherwise defined, the terminology used in this Tariff Schedule is intended to be consistent with the energy laws.

## Part 1

## TARIFFS FOR RESIDENTIAL, COMMERCIAL AND RURAL APPLICATIONS

**Tariff 11 – Residential (Lighting, Power and Continuous Water Heating) –**

The relevant charges and conditions for this tariff shall be determined by the Minister for Energy and Water Supply.

**Tariff 12 – Residential (Lighting, Power and Continuous Water Heating) (Time-of-Use) –**

This tariff is applicable to a customer who is classified as residential by the relevant retail entity and can be accessed by a small business customer providing it is in conjunction with a primary business tariff (Tariff 20, 21, 22 or 41) at the same NMI.

This tariff is also applicable to electricity used in separately metered common sections of residential premises consisting of more than one flat or home unit.

This tariff cannot be used in conjunction with Tariff 11 (Residential) at the same NMI.

Where a NMI has multiple meters, the consumption for all meters that record consumption for Tariff 12 will be aggregated for billing purposes.

No large business customers are eligible for this tariff.

Customers must have the appropriate metering installed in order to access this tariff.

All consumption

Weekdays:

Off-Peak (10pm-7am)	<b>17.133 c/kWh</b>
Shoulder (7am-4pm), (8pm-10pm)	<b>21.432 c/kWh</b>
Peak (4pm-8pm)	<b>34.923 c/kWh</b>

Weekends:

Off-Peak (10pm-7am)	<b>17.133 c/kWh</b>
Shoulder (7am-10pm)	<b>21.432 c/kWh</b>

plus a Service Fee per metering point per day of **78.578 c**

**Tariff 20 – Business General Supply –**

This tariff can not be accessed by large business customers. Refer Part 2 for transitional tariffs for existing large business customers.

Residential customers can access this tariff providing

- the electricity is used in separately metered common sections of residential premises consisting of more than one flat or home unit; or
- it is in conjunction with a primary residential tariff at the same NMI.

All Consumption **20.010 c/kWh**

plus a Service Fee per metering point per day of **107.434 c**

**Tariff 21 – Business General Supply (Obsolescent) –**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 21 at 30 June 2012.

This tariff shall not apply in conjunction with Tariff 20, 22, 62 or 63.

First 100 kilowatt hours per month **34.560 c/kWh**

Next 9,900 kilowatt hours per month **32.472 c/kWh**

Remaining kilowatt hours per month **24.720 c/kWh**

plus a Minimum Payment per day of **50.858 c**

**Tariff 22 – Business General Supply – Time-of-Use –**

This tariff cannot be accessed by large business customers. Refer Part 2 for transitional tariffs for existing large business customers.

Residential customers can access this tariff providing:

- the electricity is used in separately metered common sections of residential premises consisting of more than one flat or home unit; or
- it is in conjunction with a primary residential tariff at the same NMI.

Customers must have the appropriate metering installed in order to access this tariff.

For electricity consumed between the hours of 7.00 am and 9.00 pm, Monday to Friday inclusive -

All Consumption **20.200 c/kWh**

For electricity consumed at other times -

All Consumption **18.118 c/kWh**

plus a Service Fee per metering point per day of **107.434 c**

### **Tariff 31 – Night Rate (Super Economy) –**

Customers can access this tariff providing it is in conjunction with a residential or business tariff at the same NMI at the discretion of the distribution entity.

This tariff is applicable when electricity supply is:

- permanently connected to apparatus; or
- connected to apparatus by means of a socket-outlet as approved by the distribution entity; or
- permanently connected to specified parts of apparatus;

as set out below (but not applicable, except as described in (c) below, if provision has been made to supply such apparatus or the specified part thereof under a different tariff during the restricted period) -

- (a) Electric storage water heaters with thermostatically controlled or continuously operating heating units and which comply with the construction and performance requirements of Australian Standard 1361 or 1056 or previous Standards superseded by these two Standards or similar electric water heaters which are approved for connection by the distribution entity.

Where the heating unit rating exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of heat storage volume for heat exchange type water heaters or 15.5 watts per litre of rated hot water delivery for other storage type water heaters.

The following conditions shall apply to any booster heating unit fitted -

- (i) its rating shall not exceed that of the main heating unit;
- (ii) it shall be connected so as to prevent it being energised simultaneously with the main heating unit;
- (iii) electricity consumed by the booster heating unit shall be metered under and charged at the tariff applicable to general power usage at the premises concerned;

(iv) it shall be located in accordance with the provisions of the above Standards.

- (b) Solar-heated water heaters. Where the electric heating unit rating exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of storage tank capacity. If a circulating water pump is fitted to the system, continuous supply will be available to the pump, and electricity consumed shall be metered under and charged at the tariff applicable to general power usage at the premises concerned.

- (c) One-shot boost for solar-heated water heaters with electric heating units as described in (b) above. A current held changeover relay may be fitted to the water heater to deliver, at the customer's convenience, a 'one-shot boost' supply to the electric heating element at times when supply is not available under this Tariff 31 (generally between the hours of 7.00 am and 10.00 pm). Such supply is subject to thermostatically controlled switchoff. Electricity consumed during operation of the one-shot boost shall be metered under and charged at the tariff applicable to general power usage at the premises concerned. Supply and installation of a current held changeover relay, including the cost of same, is the responsibility of the customer.

(Reference in this Tariff Schedule to a 'booster heating unit' does not mean a current held changeover relay which is capable of delivering a 'one-shot boost'.)

- (d) Heatpump water heaters. Where the rated electrical input, as shown on the nameplate, exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of storage tank capacity.

- (e) Heatbanks. Booster heating units are permitted in heatbanks in which the main element rating is at least 2 kilowatts. The following conditions shall apply to any booster heating unit fitted -

- (i) its rating shall not exceed 70 percent of the rating of the main heating unit;
- (ii) it shall be connected so as to prevent it being energised simultaneously with the main heating unit;
- (iii) electricity consumed by the booster heating unit shall be metered under and charged at the tariff applicable to general power usage at the premises concerned.

- (f) Loads other than water heaters and heatbanks, but is not applicable -

- (i) to arc or resistance welding plant;
- (ii) where the apparatus is duplicated in order that supply may be obtained on a different tariff for the same purpose during the restricted period.

The distribution entity will provide and install the load control equipment at its cost. Additional charges may apply for other distribution services associated with the load control equipment, where the costs of the requested service are not included in the distribution entity's network charges.

Supply will be available for a minimum of 8 hours per day, but the times when supply is available is subject to variation at the absolute discretion of the distribution entity. In general, this supply will be between the hours of 10.00 pm and 7.00 am.

All Consumption **11.009 c/kWh**

### **Tariff 33 – Controlled Supply (Economy) –**

Customers can access this tariff providing it is in conjunction with a residential or business tariff at the same NMI at the discretion of the distribution entity.

This tariff is applicable when electricity supply is:

- (a) connected to apparatus (e.g. pool filtration system) by means of a socket-outlet as approved by the distribution entity; or
- (b) permanently connected to apparatus as set out below (but not applicable if provision has been made to supply such apparatus under a different tariff in the periods during which supply is not available under this tariff) –

- (i) Electric storage water heaters with thermostatically controlled or continuously operating heating units and which comply with the construction and performance requirements of Australian Standard 1361 or 1056 or previous Standards superseded by these two Standards or similar electric water heaters which are approved for connection by the distribution entity.

Where the heating unit rating exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of heat storage volume for heat exchange type water heaters or 15.5 watts per litre of rated hot water delivery for other storage type water heaters.

- (ii) Solar-heated water heaters. Where the electric heating unit rating exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of storage tank capacity.
- (iii) Heatpump water heaters. Where the rated electrical input, as shown on the nameplate, exceeds 1,800 watts, it shall not exceed 13.5 watts per litre of storage tank capacity.
- (iv) As a sole supply tariff at the absolute discretion of the distribution entity.
- (v) Other individual loads in domestic installations, but is not applicable –
  - to arc or resistance welding plant;
  - where the apparatus is duplicated in order that supply may be obtained on a different tariff for the same purpose during the restricted period.

The distribution entity will provide and install the load control equipment at its cost. Additional charges may apply for other distribution services associated with the load control equipment, where the costs of the requested service are not included in the distribution entity's network charges.

Supply will be available for a minimum of 18 hours per day, but the times when supply is available is subject to variation at the absolute discretion of the distribution entity.

All Consumption **15.595 c/kWh**

### **Tariff 37 – Non-Domestic Heating – Time-of-Use (Obsolescent) –**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 37 at 30 June 2007.

Applicable to permanently connected –

- (a) Electric storage water heaters in non-domestic installations with thermostatically controlled or continuously operating heating units and which comply with the construction and performance requirements of Australian Standard 1361 or 1056 or previous Standards superseded by these two Standards or similar electric water heaters which are approved for connection by the distribution entity.

The heating unit rating shall not exceed 40.5 watts per litre of heat storage volume for heat exchange type water heaters or 46.5 watts per litre of rated hot water delivery for other storage type water heaters.

- (b) Apparatus for the production of steam.
- (c) Heating loads other than (a) and (b) above. The minimum total connected load under this section of this tariff is 4 kilowatts. Supplementary load that is permanently connected as an integral part of the installation may be supplied under this section provided that the aggregated rating of such supplementary load does not exceed 10 percent of the heating load.

For electricity consumed between the hours of 4.30 pm and 10.30 pm **37.008 c/kWh**

For electricity consumed between the hours of 10.30 pm and 4.30 pm **14.796 c/kWh**

Minimum Payment per day of **20.777 c**

### **Tariff 41 – Business Low Voltage General Supply (Demand) –**

This tariff can not be accessed by large business customers. Refer Part 2 for transitional tariffs for existing large business customers.

#### **Demand Charge –**

**\$19.622** per kilowatt per month of chargeable demand.

#### **Energy Charge –**

All Consumption **9.944 c/kWh**

plus a Service Fee per metering point per day of **1691.190 c**

The chargeable demand in any month shall be the maximum demand recorded in that month.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 44 – Business Over 100MWh (Demand Small) – Ergon Energy Corporation Limited distribution area ONLY –**

This tariff can be accessed by business customers classified as SAC >100MWh per annum by the distribution entity. The tariff is based on the Ergon Energy Corporation Limited network tariff of Demand Small.

A Standard Asset Customer (SAC) is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 100MWh.

**Demand Charge –**

**\$29.968** per kilowatt per month of chargeable demand.

**Energy Charge –**

All Consumption **10.609 c/kWh**

plus a Service Fee per metering point per day of **805.766 c**

The chargeable demand in any month shall be the maximum demand recorded in that month with a minimum chargeable demand of 30kW to apply.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 45 – Business Over 100MWh (Demand Medium) – Ergon Energy Corporation Limited distribution area ONLY –**

This tariff can be accessed by business customers classified as SAC >100MWh per annum by the distribution entity. The tariff is based on the Ergon Energy Corporation Limited network tariff of Demand Medium.

A Standard Asset Customer (SAC) is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 100MWh.

**Demand Charge –**

**\$25.927** per kilowatt per month of chargeable demand.

**Energy Charge –**

All Consumption **10.609 c/kWh**

plus a Service Fee per metering point per day of **2397.624 c**

The chargeable demand in any month shall be the maximum demand recorded in that month with a minimum chargeable demand of 120kW to apply.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 46 – Business Over 100MWh (Demand Large) – Ergon Energy Corporation Limited distribution area ONLY –**

This tariff can be accessed by business customers classified as SAC >100MWh per annum by the distribution entity. The tariff is based on the Ergon Energy Corporation Limited network tariff of Demand Large.

A Standard Asset Customer (SAC) is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 100MWh.

**Demand Charge –**

**\$24.909** per kilowatt per month of chargeable demand.

**Energy Charge –**

All Consumption **10.609 c/kWh**

plus a Service Fee per metering point per day of **3735.770 c**

The chargeable demand in any month shall be the maximum demand recorded in that month with a minimum chargeable demand of 400kW.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 47 – Business - High Voltage General Supply (Demand) – Ergon Energy Corporation Limited distribution area ONLY –**

This tariff can be accessed by business customers classified as SAC >100MWh per annum by the distribution entity. The tariff is based on the Ergon Energy Corporation Limited network tariff of Demand High Voltage.

A Standard Asset Customer (SAC) is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 100MWh.

**Demand Charge –**

**\$19.905** per kilowatt per month of chargeable demand.

**Energy Charge –**

All Consumption	<b>10.158 c/kWh</b>
plus a Service Fee per metering point per day of	<b>2476.756 c</b>

The chargeable demand in any month shall be the maximum demand recorded in that month with a minimum chargeable demand of 400kW.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters. Supply under this tariff will be at a standard high voltage, the level of which shall be prescribed by the distribution entity. Credits for high voltage supply are not applicable to this tariff.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 48 – Business - High Voltage General Supply (>4 Gigawatt Hours (GWh)) (Demand) – Ergon Energy Corporation Limited distribution area ONLY**

This tariff can be accessed by business customers who are classified as Connection Asset Customers or Individually Calculated Customers by the distribution entity. The tariff is based on the Ergon Energy Corporation Limited network tariff of Demand High Voltage.

A Connection Asset Customer is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 4GWh.

An Individually Calculated Customer is a large business customer in Ergon Energy Corporation Limited's distribution area whose annual energy consumption generally exceeds 40GWh.

**Demand Charge –**

**\$19.905** per kilowatt per month of chargeable demand.

**Energy Charge –**

All Consumption	<b>10.158 c/kWh</b>
plus a Service Fee per metering point per day of	<b>2872.045 c</b>

The chargeable demand in any month shall be the maximum demand recorded in that month with a minimum chargeable demand of 400kW.

'Demand' shall mean the average demand in kilowatts over a period of 30 minutes, as measured on the distribution entity's meters. Credits for high voltage supply are not applicable to this tariff.

Customers must have the appropriate metering installed in order to access this tariff.

**Tariff 62 - Farm - Time-of-Use (Obsolescent) -**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 62 at 30 June 2012.

This tariff shall not apply in conjunction with Tariff 20, 21, 22 or 63 at the same NMI.

For electricity consumed between the hours of 7.00 am and 9.00 pm, Monday to Friday inclusive –

First 10,000 kilowatt hours per month	<b>32.571 c/kWh</b>
Remaining kilowatt hours	<b>27.544 c/kWh</b>

For electricity consumed at other times -

All Consumption	<b>11.517 c/kWh</b>
plus a Service Fee per metering point per day of	<b>54.932 c</b>

**Tariff 63 – Farm – Time-of-Use (Obsolescent) –**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 63 at 30 June 2012.

This tariff shall not apply in conjunction with Tariff 20, 21, 22 or 62 at the same NMI.

For electricity consumed between the hours of 7.00 am and 9.00 pm, Monday to Friday inclusive –

First 100 kilowatt hours per month	<b>63.036 c/kWh</b>
Next 9,900 kilowatt hours per month	<b>38.580 c/kWh</b>
Remaining kilowatt hours	<b>30.216 c/kWh</b>

For electricity consumed at other times -

All Consumption	<b>13.296 c/kWh</b>
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Under this tariff, the required minimum annual consumption at 'other times' shall be 3,000 kilowatt hours. If the annual consumption at 'other times' is less than 3,000 kilowatt hours, the shortfall will be charged at the rate applicable at 'other times' at the time that the charge for the shortfall is being calculated.

**Tariff 64 – Irrigation – Time-of-Use (Obsolescent) –**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 64 at 30 June 2012.

For electricity consumed in a fixed 12 hour daily pricing period (as agreed between the retail entity and the customer from the range 7.00 am to 7.00 pm; 7.30 am to 7.30 pm; or 8.00 am to 8.00 pm) Monday to Sunday inclusive –

All Consumption **30.792 c/kWh**

For electricity consumed at other times -

All Consumption **16.908 c/kWh**

Minimum payment per day **53.618 c**

No alteration to the selected daily pricing period shall be permitted until a period of twelve months has elapsed from the previous selection.

**Tariff 65 - Irrigation - Time-of-Use (Obsolescent) -**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 65 at 30 June 2012.

For electricity consumed in a fixed 12 hour daily pricing period (as agreed between the retail entity and the customer from the range 7.00 am to 7.00 pm; 7.30 am to 7.30 pm; or 8.00 am to 8.00 pm) Monday to Sunday inclusive -

All Consumption **25.982 c/kWh**

For electricity consumed at other times –

All Consumption **14.311 c/kWh**  
plus a Service Fee per metering point  
per day of **54.932 c**

No alteration to the selected daily pricing period shall be permitted until a period of twelve months has elapsed from the previous selection.

**Tariff 66 – Irrigation (Obsolescent) –**

This tariff will be retained for 2012-13. No new customers will be supplied under this tariff. It is available only to customers taking supply under Tariff 66 at 30 June 2012.

**Annual Fixed Charge** (in respect of each point of supply) - per kilowatt of connected motor capacity used for irrigation pumping –

First 7.5 kilowatts **\$26.411** per kW

Remaining kilowatts **\$79.409** per kW

**Energy Charge –**

All Consumption **13.618 c/kWh**

plus a Service Fee per metering point  
per day of **121.068 c**

Minimum Annual Fixed Charge - As calculated for 7.5 kW (Note – 7.5 kW is equivalent to 10.05 h.p.).

Any customer taking supply under this tariff who requests a temporary disconnection will not be reconnected under this tariff.

**Part 2****TRANSITIONAL TARIFFS FOR EXISTING LARGE BUSINESS CUSTOMERS****Tariff 20 (Large) – Business General Supply (Obsolescent) –**

No new customers will be supplied under this tariff. It is available only to large business customers in Ergon Energy Corporation Limited's distribution area taking supply under Tariff 20 at 30 June 2012.

This tariff can not be accessed by small business or residential customers.

All Consumption **25.509 c/kWh**

plus a Service Fee per metering point  
per day of **52.149 c**

**Tariff 22 (Large) – Business General Supply – Time-of-Use (Obsolescent) –**

No new customers will be supplied under this tariff. It is available only to large business customers in Ergon Energy Corporation Limited's distribution area taking supply under Tariff 22 at 30 June 2012.

This tariff can not be accessed by small business or residential customers.

For electricity consumed between the hours of 7.00 am and 9.00 pm, Monday to Friday inclusive -

All Consumption **33.804 c/kWh**

For electricity consumed at other times -

All Consumption **11.904 c/kWh**

plus a Service Fee per metering point  
per day of **125.332 c**

**Tariff 41 (Large) – Business Low Voltage General Supply (Demand) (Obsolescent) –**

No new customers will be supplied under this tariff. It is available only to large business customers in Ergon Energy Corporation Limited's distribution area taking supply under Tariff 41 at 30 June 2012.

**Demand Charge -**

**\$40.980** per kilowatt per month of chargeable demand.

**Energy Charge -**

All Consumption **8.616 c/kWh**

plus a Service Fee per metering point  
per day of **191.803 c**

The chargeable demand in any month shall be –  
(a) the maximum demand recorded in that month; or  
(b) 60 per cent of the highest maximum demand  
recorded in any of the preceding eleven months; or  
(c) 75 kilowatts,  
whichever is the highest figure.

'Demand' shall mean the average demand in kilowatts over  
a period of 30 minutes, as measured on the distribution  
entity's meters.

Customers taking supply under this tariff will not be  
supplied under any other tariff at the same NMI.

**Tariff 43 (Large) – General Supply Demand – Time-of-Use (Obsolescent) –**

No new customers will be supplied under this tariff. It is  
available only to large business customers in Ergon  
Energy Corporation Limited's distribution area taking  
supply under Tariff 43 at 30 June 2012.

**Demand Charge –**

**\$17.748** per kilowatt per month of chargeable demand.

**Energy Charge –**

For electricity consumed between the hours of  
7.00 am and 11:00 pm, Monday to Friday inclusive -  
All Consumption **17.532 c/kWh**  
For electricity consumed at other times -

All Consumption **7.008 c/kWh**

plus a Service Fee per metering point  
per day of **191.803 c**

The chargeable demand in any month shall be –  
(a) the maximum demand recorded in that month; or  
(b) 60 per cent of the highest maximum demand  
recorded in any of the preceding eleven months; or  
(c) 400 kilowatts,  
whichever is the highest figure.

'Demand' shall mean the average demand in kilowatts over  
a period of 30 minutes, as measured on the distribution  
entity's meters.

Customers must have the appropriate metering installed  
in order to access this tariff.

**Tariff 53 (Large) – Business – High Voltage General Supply (Demand) (Obsolescent) –**

No new customers will be supplied under this tariff. It is  
available only to large business customers in Ergon  
Energy Corporation Limited's distribution area taking  
supply under Tariff 53 at 30 June 2012.

<b>Supply voltage –</b>	11kV to 33kV	66kV and above
<b>Demand charge (\$/kW/month)</b>	<b>38.820</b>	<b>37.440</b>
<b>Night excess* demand charge (\$/kW/month)</b>	<b>10.992</b>	<b>10.668</b>
<b>Energy charge (c/kWh)</b>	<b>8.160</b>	<b>7.932</b>

plus a Service Fee per metering point  
per day of **496.046 c**

**\*Night Excess** for a billing month is the number of  
kilowatts by which the demand recorded outside the  
interval 7.00 am to 9.00 pm Monday to Friday inclusive  
exceeds the demand recorded within this interval in the  
month.

The minimum total demand charge applicable in any  
month shall be equivalent to 300 kilowatts charged at  
**\$38.820** per kilowatt for voltages up to 33kV and  
**\$37.440** per kilowatt for voltages at 66kV and above, or  
60 per cent of the highest charge at the rates  
applicable in accordance with the requirements of this  
tariff to the metered monthly demands for any of the  
preceding eleven months, whichever is the higher.

'Demand' shall mean the average demand in kilowatts over  
a period of 30 minutes, as measured on the distribution  
entity's meters. Supply under this tariff will be at a  
standard high voltage, the level of which shall be  
prescribed by the distribution entity. Credits for high  
voltage supply are not applicable to this tariff.

Customers taking supply under this tariff will not be  
supplied under any other tariff at the same NMI.

**Part 3****TARIFFS FOR UNMETERED SUPPLY  
INCLUDING STREET LIGHTS, TRAFFIC SIGNALS,  
WATCHMAN LIGHTING AND TEMPORARY  
SERVICES****Tariff 71 – Street Lights –**

Notified prices for Tariff 71, published in accordance with  
section 90 of the Electricity Act, will only apply in Ergon  
Energy Corporation Limited's distribution area. The  
*Electricity Regulation Amendment (No.1) 2008* provides  
that, from 1 July 2008, street lighting customers in  
Energex Limited's distribution area will be defined as  
market customers and so will not have access to the  
notified prices.

Street lighting customers are as defined in Queensland  
legislative instruments, being State or local government  
agencies for street lighting loads.

Street lights are deemed to illuminate roads. In  
Queensland, there are two main types of roads, being:

- **Local government roads** – roads for which a local  
government has control. These roads comprise  
land that is:
  - dedicated to public use as a road; or



- developed for (or has as one of its main uses) the driving or riding of motor vehicles and is open to, or used by, the public;
- a footpath or bicycle path; or
- a bridge, culvert, ford, tunnel or viaduct,

and excludes State-controlled roads and public thoroughfare easements; and

- **State-controlled roads** – roads that are declared under the *Transport Infrastructure Act 1994* (Qld) to be a State-controlled road, for which the relevant Minister for that Act has control (i.e. of the Department of Transport and Main Roads).

All consumption will be determined in accordance with the metrology procedure issued by the Australian Energy Market Operator.

All Consumption **33.852 c/kWh**

plus a Service Fee per lamp per day of **0.555 c**

#### **Tariff 91 - Other Unmetered Supply –**

Unmetered electricity supply is available to other small loads, as approved by the distribution entity.

Unmetered Supply applies where:

1. the load pattern is predictable;
2. for the purposes of settlements, the load pattern (including load and on/off time) can be reasonably calculated by a relevant method set out in the metrology procedure; and
3. it would not be cost effective to meter the connection point taking into account:
  - (i) the small magnitude of the load;
  - (ii) the connection arrangements; and
  - (iii) the geographical and physical location.

Charges are based on consumption determined by the distribution entity.

All Consumption **17.790 c/kWh**

Charges for installation, maintenance and removal of supply to an unmetered installation may apply in addition to the above charge for electricity supplied.

### **Part 4**

#### **APPLICATION OF TARIFFS FOR CUSTOMERS ON NOTIFIED PRICES – GENERAL**

Customers on a Standard Retail Contract may choose to be charged on any of the tariffs that the retail entity agrees are applicable to the customer's installation and provided that appropriate metering is in place.

Tariffs are applied to the electricity consumed at a connection point (as identified by a National Metering Identifier or NMI), as measured by the meter or meters at that connection point. The distribution entity is responsible for the establishment of connection points. Whilst customers have the ability to, at their expense if applicable, request additional meters at their connection

point to enable particular tariff arrangements, the distribution entity will only create a new connection point where they have a legislative right or obligation to do so.

If there has been a material change of use at the customer's premises, such that the tariff on which the customer is being charged is no longer applicable, the retail entity may require the customer to transfer to a tariff applicable to the changed use.

If a change to the customer's meter is required to support the applicability of a tariff, other than Tariff 12, to a customer, the customer may request the retail entity to arrange for the required meter to be installed at the customer's cost.

For all tariffs, excluding Tariff 11 and Tariff 12, customers have the option, on application in writing or another form acceptable to the retail entity, of changing to any other tariff that the retail entity agrees is applicable to the customer's installation. Customers shall not be entitled to a further option of changing to another tariff until a period of twelve months has elapsed from a previous exercise of option. However, a retail entity at the request of a customer may permit a change to another tariff within a period of twelve months if –

- (i) a tariff that was not previously in force is offered and such tariff is applicable to the customer's installation; or
- (ii) the customer meets certain costs associated with changing to another tariff.

Customers previously supplied under tariffs which have now been discontinued or redesignated (whether by number, letter or name) will be supplied under other tariffs appropriate to their installations.

Residential customers will have the option, from 1 July 2012, on application in writing or another form acceptable to the retail entity, of switching from Tariff 11 to Tariff 12, provided they have the appropriate metering installed. Prior to 30 June 2013, customers will also be entitled to a further option of switching back to Tariff 11. Additional charges may apply should a customer wish to switch tariffs again prior to 30 June 2013.

The date of effect of a tariff change will be:

- the date of the last meter read (provided it is an actual meter read, not an estimated meter read); or
- if field work is required to support the change in tariff (e.g. a new meter is required to be installed), the date the field work is completed.

#### **Billing information for application of monthly or annually based charges**

The monthly or annual charges shall be calculated pro rata having regard to the number of days in the billing cycle that supply was connected (days) and one-twelfth of 365.25 days (to allow for leap years). That is:

$$P_a = \frac{P \times 12}{365.25} \times \text{days} \quad \text{for monthly charges}$$

$$P_a = \frac{P1}{365.25} \times \text{days} \quad \text{for annual charges}$$

Where	Pa	is the amount to be billed
	P	is the monthly charge
	P1	is the annual charge
	days	is the number of days in the billing cycle that supply was connected

### Supply Voltage

#### (a) Low Voltage

Except where otherwise stated, the tariffs in Parts 1 and 2 will apply to supply taken at low voltage (480/240 volts or 415/240 volts, 50 Hertz A.C., as required by the distribution entity).

#### (b) High Voltage

##### (i) Customer plant requirements

By agreement between the customer and the distribution entity, supply may be given and metered at a standard high voltage, the level of which shall be prescribed by the distribution entity.

Where high voltage supply is given, a customer shall supply and maintain all equipment including transformers and high voltage automatic circuit breakers but excepting meters and control apparatus beyond the customer's terminals.

##### (ii) Credits where L.V. tariff is metered at H.V.

Where supply is given in accordance with (i) above and metered at high voltage then, except in cases where high voltage tariffs are determined or provided by agreement to meet special circumstances, the tariffs applied will be those pertaining to supply at low voltage ("the relevant tariff"), EXCEPT THAT, after billing the energy and demand components of the tariff, a credit will be allowed of –

- 5 percent of the calculated tariff charge where supply is given at voltages of 11kV to 33 kV; and
- 8 percent of the calculated tariff charge where supply is given at voltages of 66 kV and above, (provided that the calculated tariff charge after application of the credit must not be less than the Minimum Payment or other minimum charge calculated by applying the provisions of the relevant tariff.)

#### Card-operated Meters in Remote Communities

If a customer is a small excluded customer for a premises (as defined in section 23 of the Electricity Act), the distribution entity may at its absolute discretion agree with:

- the relevant local government authority on behalf of the customer; and
- the customer's retail entity, that the electricity consumed by the customer is to be measured and charged by means of a card-operated meter.

If, immediately prior to 1 July 2007, electricity being consumed by a customer at a premises is being measured and charged by means of a card-operated meter, the electricity consumed at the premises may continue to be measured or charged by means of a card-operated meter.

The methodology for applying the appropriate tariffs to customers subject to card-operated meters is as follows:

- If electricity supplied to a residential customer is measured and charged by means of a card-operated meter:
  - for Tariff 11 (Residential – Lighting, Power and Continuous Water Heating), the rates shall be determined by the Minister for Energy and Water Supply;
  - for Tariff 31 (Night Rate – Super Economy), all consumption shall be charged at the 'All Consumption' rate (**11.009 cents/kWh**); and
  - for Tariff 33 (Controlled Supply – Economy), all consumption shall be charged at the 'All Consumption' rate (**15.595 cents/kWh**).
- If electricity supplied to a business customer is measured and charged by means of a card operated meter, all consumption shall be charged at the 'All Consumption' rate under Tariff 20 (General Supply) (**20.010 cents/kWh**), plus a Service Fee of **107.434** per day shall apply.

### Other Retail Fees and Charges

Other fees and charges that a retail entity may charge its customers on a Standard Retail Contract will be determined by the Minister for Energy and Water Supply.

## Part 5

### CONCESSIONAL APPLICATIONS OF TARIFFS 11 and 12 (RESIDENTIAL)

#### Tariff 11 – Residential (Lighting, Power and Continuous Water Heating)

Concessional arrangements for Tariff 11 shall be determined by the Minister for Energy and Water Supply.

**Tariff 12 – Residential (Lighting, Power and Continuous Water Heating) (Time-of-Use) are available to customers satisfying the criteria set out in any one of A, B or C, as follows:**

**A. Those separately metered installations where all electricity consumed is used in connection with the provision of a Meals on Wheels service or for the preparation and serving of meals to the needy and for no other purpose.**

**B. Charitable residential institutions which comply with all the following requirements—**

- Domestic Residential in Nature. The total installation, or that part supplied and separately metered, must be domestic residential (i.e. it must include the electricity usage of the cooking, eating, sleeping and bathing areas which are associated with the residential usage). Medical facilities, e.g. an infirmary, which are part of the complex may be included as part of the total installation; and
- Charitable and Non-Profit. The organisation must be:

- (i) a deductible gift recipient under section 30-227(2) of the *Income Tax Assessment Act 1997* to which donations of \$2.00 and upwards are tax deductible; and
- (ii) a non-profit organisation that:
  - A. imposes no scheduled charge on the residents for the services or accommodation that is provided (i.e. organisations that provide emergency accommodation facilities for the needy); or
  - B. if scheduled charges are made for the services or accommodation provided, then all residents must be pensioners or, if not pensioners, persons eligible for subsidised care under the *Aged Care Act 1997* or the *National Health Act 1953*.

**C. Organisations providing support and crisis accommodation which comply with the following requirements—**

The organisation must:

- (a) meet the eligibility criteria of the Specialist Homelessness Services (formerly known as Supported Accommodation Assistance Program) administered by the State Department of Housing and Public Works and is therefore eligible to be considered for funding under this program. (Funding provided to organisations under the Specialist Homelessness Services is subject to Part 3, Sections 10 to 13 inclusive, of the *Family Services Act 1987*); and
- (b) be a deductible gift recipient under section 30-227(2) of the *Income Tax Assessment Act 1997* to which donations of \$2.00 and upwards are tax deductible.

**Part 6**

**RELIEF FROM ELECTRICITY CHARGES WHERE DROUGHT DECLARATION IN FORCE**

**Customers of Ergon Energy Queensland Pty Ltd**

A customer of Ergon Energy Queensland Pty Ltd who is a farmer in a drought declared area or whose property is individually drought declared under Queensland Government administrative processes is eligible for one or more of the following forms of relief from electricity charges:

**(A) Waiving of Fixed Charge Components of Electricity Charges**

If a customer of Ergon Energy Queensland Pty Ltd who is a farmer in a drought declared area or whose property is individually drought declared has no water to pump, the fixed components of the customer's electricity charges shall be waived. These fixed charge components include minimum payments, service fees, annual fixed charges under Tariff 66 and guarantee agreement shortfall charges.

Provided the drought declaration remains operative, the waiver applies to all fixed charges applicable to any account covering the period in which pumping ceased and to any subsequent account until the customer once again has water to pump. If the operative drought declaration is revoked before the customer once again has water to pump, the waiver shall continue to apply until water is available or until 12 months after the revocation of the drought declaration, whichever is the earlier.

**(B) Deferral of Payment**

If a customer of Ergon Energy Queensland Pty Ltd who is a farmer in a drought declared area or whose property is individually drought declared cites financial difficulties as a result of the drought, the customer is entitled to defer payment of the customer's electricity accounts relating to farm consumption.

Ergon Energy Queensland Pty Ltd may charge interest on deferred accounts. However, the rate of any interest charged must not be more than the Bank Bill reference rate for 90 days, as published on the first business day of each quarter.

Subject to the maximum rate of interest that may be charged, the terms of the deferred payment and the repayment of deferred amounts following revocation of the drought declaration will be as agreed between Ergon Energy Queensland Pty Ltd and the customer concerned.

**Eligibility for Relief**

A customer of Ergon Energy Queensland Pty Ltd seeking relief from electricity charges on the basis that the customer is a farmer who is in a drought declared area or whose property is individually drought declared, must apply in writing to Ergon Energy Queensland Pty Ltd.

If required by Ergon Energy Queensland Pty Ltd, the customer must provide:

- (a) evidence that the customer's property is in a drought declared area or is individually drought declared, including the effective date of such drought declaration;
- (b) evidence of the water pumping restrictions applicable to the customer's property; and
- (c) evidence that the customer is experiencing financial difficulties as a result of the drought.

**Standard Retail Contract customers of other retail entities**

Standard Retail Contract customers of retail entities other than Ergon Energy Queensland Pty Ltd who are farmers in drought declared areas or who have a property which is individually drought declared under Queensland Government administrative processes can apply directly to the Department of Energy and Water Supply for relief from electricity charges as outlined in (A) above.