

6 June 2014

11 JUN 2014

26 Spindrift Avenue  
Coolum Beach Qld. 4573

DATE RECEIVED

Dr. Malcolm Roberts  
Chairman  
Queensland Competition Authority (QCA)  
G.P.O. 2257  
Brisbane Qld.4001

Re: TOR for investigation into Long-term Regulatory Framework for SEQ Water Entities

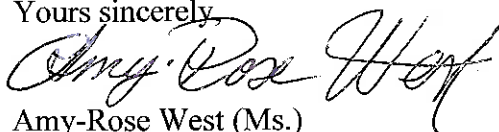
Dear Dr. Roberts,

Please accept the following public submission regarding policy white papers relating to long-term prices monitoring investigation regimes for water and sewerage services provided by Queensland Government owned commercial business entities throughout South East Queensland (SEQ).

Despite my submission dated 17 February 2014 requesting due process be afforded to the SEQ 2013-15 Prices Monitoring investigation submissions Nos 5 and 6, the Authority continues to fail in its duty to investigate the issues raised and protect households against monopoly abuse embedded in the service charges of Unitywater. To propose in a draft policy paper that Unitywater's long-term regulatory status be "light handed performance monitoring" is an insult to Coolum Beach pensioners and other long term residents now subjected to more than \$7000 per household in monopoly water charges since 1999/2000.

Terms of Reference given for this post 2013-15 prices monitoring regulatory regime investigation again forbid the Authority's protection of Coolum Beach households against monopoly pricing abuse by commercial business entities owned and controlled by the Queensland Government. Like past SEQ prices monitoring investigations, this exercise is a waste of public resources.

Yours sincerely,



Amy-Rose West (Ms.)